

Jean Donati Acupuncture, LLC
East to West Medicine
Licensed Acupuncturist
410-984-3700

OFFICE POLICIES (Revised 10/26/21)

- 1. Payment for services is due at the time services are rendered. Patients are responsible for full payment to provider and submission of their own claims to insurance to receive reimbursement per individual health insurance policy, if applicable. There will be no refunds for services rendered.**
2. Please call with cancellations 24 hours prior to appointment. Emergencies are an exception.
3. Cancellations not made within 24 hours of scheduled appointment, and missed appointments are subject to current treatment fees.
- 4. In the event that you are having symptoms of COVID 19 (Cough, fever, loss of taste or smell) or have been exposed to someone with COVID 19, please CALL the office. DO NOT COME IN. Seek medical attention and advise from your primary physician. Appointments missed due to COVID symptoms or exposure will not be charged.**

I have read and understand these policies. I have had the opportunity to ask any questions relating to these policies.

Client Signature

Date